JPert

Simplify Your Technology.
Secure Your Business.

SMALL OFFICE MANAGED IT PLAN

Your whole IT department, for one predictable monthly price.

Managed IT and cybersecurity for small businesses, nonprofits and professional practices across Northern Virginia, Washington DC and Maryland. Technology should help you reach your goals, not sit on the books as a cost to cut. JPert makes it simple, keeps it secure and helps your team understand it.

PLANS FROM
$50
per user
per month

IT problems shouldn't be the owner's job.

Slow or broken computers
Your team loses hours every week waiting, restarting and working around problems.

Locked out of email
Password resets and sign-in problems stall the day, and nobody knows who to call.

New hires and departures
Setting people up takes days, and former employees often keep access far too long.

Nobody knows how it's set up
Passwords, licenses and network details live in one person's head, or nowhere.

Six protections, included in every plan.

Most attacks start with something ordinary: a convincing email, a reused password, a computer that missed an update. That is why security is built in, never sold as an add-on.

24/7 security monitoring
Security analysts watch for threats around the clock and isolate a compromised device before it spreads.

Antivirus on every computer
Managed protection on every workstation and server, centrally updated and checked.

Email and file backups
Encrypted, automatic backups so a deleted file or ransomware attack is recoverable.

Security awareness training
Short, practical lessons that teach your team to recognize phishing and scams.

Security patching
Operating system and application updates applied on a schedule, with reporting.

Local help desk
Real people in Vienna who know your environment, remotely or onsite when needed.

A question worth asking your current provider: when did you last test restoring our data from backup? A backup that has never been tested is a hope, not a plan.

SIMPLE PRICING

One predictable monthly price, per user.

MOST POPULAR

Managed IT and Security

$50 per user / month

- 24/7 security monitoring
- Antivirus on every computer
- Microsoft 365 email and file backup
- Security awareness training
- Security patching
- Local help desk, by phone and remote

EXTRA PROTECTION

Plus Computer Backup

$65 per user / month

- **Everything in Managed IT and Security**
- Full backup of each computer
- Faster recovery from a lost, stolen or failed laptop
- Protection for files saved outside Microsoft 365

Onboarding is free

No setup fee on either plan. We get every user and device in place at no extra cost.

Fast, clear response

Urgent issues within 4 business hours. Normal requests by the next business day.

No surprises

Onsite visits, hardware and Microsoft 365 or Google licenses are billed separately. Projects are quoted up front.

Three phases to IT that just works.

PHASE 1

Discover

Three free meetings, no obligation. We learn your goals, review your devices, network and security, and give you a practical roadmap with an exact quote.

PHASE 2

Stabilize

We fix what is fragile, put all six protections in place and document everything: staff checklists, warranties and an asset inventory.

PHASE 3

Manage

Ongoing care: proactive maintenance, monitoring, patching and training, plus regular strategy reviews, budgets and roadmaps.

A partner, not a vendor.

A full IT department, without the overhead

A whole team instead of one person. No recruiting, no gaps during vacations, no scramble when a key employee leaves.

Local and hands-on

Our office is in Vienna, near Tysons. We are onsite across Northern Virginia and the DMV, and we do cabling, wireless and AV in house.

We teach, not just fix

We explain the why behind every recommendation in plain language and publish practical security lessons every week.

Built for organizations like yours

Small businesses, nonprofits, healthcare practices, law firms, wealth managers, government contractors, construction and property management firms. Dental or medical? Ask about Practice Shield, our HIPAA plan.

NEXT STEP

Start with a free discovery.

Three focused conversations with no obligation. You leave with a clear picture of your risks, a practical roadmap and an exact quote.

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